

ACCESSIBILITY STATEMENT

Synchrony is committed to implementing applicable accessibility standards and providing an accessible digital experience to our customers and the public, regardless of disability status. We strive to provide the same or equivalent access to our banking products and services as we provide to those consumers without a disability and are continually improving the user experience for everyone.

Online Accessibility and Reasonable Accommodations

In the event that you have a disability and experience an accessibility issue with one of our websites or other digital platforms, or if you need a reasonable accommodation to access other materials and information of ours, please notify us by calling the customer service number for your account, which can be found on the back of your card or billing statement or in the "Contact Us" section of the applicable site. In your communication to us, please specify the nature of the accessibility difficulty and requested accommodation, including the web address or digital platform that may have presented an accessibility challenge if applicable. Please also include contact information such as an email address or telephone number where you can be reached. Depending on the nature of the request, we may need sufficient notice to provide a reasonable accommodation.

Third-Party Websites

Synchrony's websites and digital platforms may contain links to sites hosted by third parties. We do not make any representations regarding the accessibility of third-party websites and digital platforms and unfortunately are unable to remediate any accessibility issues on them.

Feedback

We are always working to ensure that our services are accessible to all consumers, including individuals with disabilities. If you have an idea or question about accessibility support services at Synchrony, please contact us by calling the customer service number for your account, which can be found on the back of your card or billing statement or in the "Contact Us" section of the applicable site.