## synchrony

# Synchrony Financial Reports Third Quarter Net Earnings of \$574 Million or \$0.69 Per Diluted Share 

## Release Date:

Friday, October 16, 2015 9:00 am EDT

## Terms:

Business Updates ${ }^{[1]}$ Corporate \& Financial ${ }^{[2]}$
Dateline City:
STAMFORD, Conn
STAMFORD, Conn.--(BUSINESS WIRE [3])--Synchrony Financial (NYSE:SYF) today announced third quarter 2015 net earnings of $\$ 574$ million, or $\$ 0.69$ per diluted share. Highlights for the quarter included:

- Total platform revenue increased $9 \%$ from the third quarter of 2014 to $\$ 2.7$ billion
- Loan receivables grew $\$ 7$ billion, or $12 \%$, from the third quarter of 2014 to $\$ 64$ billion
- Purchase volume increased $12 \%$ from the third quarter of 2014
- Renewed PayPal, a top 10 partnership, and Sleepy's
- Signed new partners - Citgo and The Container Store
- Expanded our network - CareCredit cards will be accepted at all Rite Aid locations nationwide
- Launched new programs with Guitar Center and Athleta
- Launched Samsung Pay for Payment Solutions and CareCredit cardholders
- Continued strong deposit growth, up $\$ 8$ billion, or $24 \%$, over the third quarter of 2014
- Received approval from Federal Reserve Board to become a standalone savings and loan holding company following completion of GE's proposed exchange offer
"The approval we received from the Federal Reserve is a major milestone in our journey towards being a fully independent company. The third quarter marked another period of strong performance with the signing or renewal of several significant partnerships, continued advancement of our mobile wallet strategy, solid financial results, and ongoing deposit growth through our fast-growing online bank," said Margaret Keane, President and Chief Executive Officer of Synchrony Financial. "We are concurrently focused on completing the separation from GE and driving our business forward-staying at the forefront of consumer finance by developing innovative solutions for our partners, while continuing to drive incremental value for our customers.


## Business and Financial Highlights for the Third Quarter of 2015

All comparisons below are for the third quarter of 2015 compared to the third quarter of 2014, unless otherwise noted.

## Earnings

- Net interest income increased $\$ 224$ million, or $8 \%$, to $\$ 3.1$ billion, driven by strong loan receivables growth, partially offset by higher interest expense driven by growth, funding issued to increase liquidity, and funding mix. Net interest income after retailer share arrangements increased 9\%.
- Total plat form revenue increased $\$ 221$ million, or $9 \%$.
- Provision for loan losses increased $\$ 27$ million to $\$ 702$ million largely due to loan receivables growth, partially offset by asset quality improvement.
- Other income decreased $\$ 12$ million to $\$ 84$ million, driven by higher loyalty and rewards costs associated with program initiatives, partially offset by an increase in interchange revenue.
- Other expense increased $\$ 115$ million to $\$ 843$ million, primarily driven by investments in growth and infrastructure build in preparation for separation from the General Electric Company (GE), and included expenses for the completion of the EMV card rollout for active Dual Card accounts
- Net earnings totaled $\$ 574$ million for the quarter compared to $\$ 548$ million in the third quarter of 2014.


## Balance Sheet

- Period-end loan receivables growth remained strong at $12 \%$, primarily driven by purchase volume growth of $12 \%$ and average active account growth of $4 \%$, and included the acquisition of the BP portfolio during the second quarter of 2015
- Deposits grew to $\$ 41$ billion, up $\$ 8$ billion, or $24 \%$, from the third quarter of 2014 , and comprised $63 \%$ of funding compared to $54 \%$ last year.
- The Company's balance sheet remained strong with total liquidity (liquid assets and undrawn securitization capacity) at $\$ 22$ billion, or $28 \%$ of total assets
- The estimated Common Equity Tier 1 ratio under Basel lll subject to transition provisions was $17.5 \%$ and the estimated fully phased-in Common Equity Tier 1 ratio under Basel lll was $16.6 \%$.


## Key Financial Metrics

- Return on assets was $2.9 \%$ and return on equity was $19.2 \%$,
- Net interest margin declined 114 basis points to $15.97 \%$ primarily due to the impact from the significant increase in liquidity.
- Efficiency ratio was $34.2 \%$, and included expenses associated with the completion of the EMV card rollout for active Dual Card accounts.


## Credit Quality

- Loans $30+$ days past due as a percentage of period-end loan receivables improved 24 basis points to $4.02 \%$.
- Net charge-offs as a percent age of total average loan receivables improved 3 basis points to $4.02 \%$.
- The allowance for loan losses as a percentage of total period-end receivables was $5.31 \%$.


## Sales Platforms

- Retail Card platform revenue increased $10 \%$, driven primarily by purchase volume growth of $12 \%$ and period-end loan receivables growth of $13 \%$, which included the acquisition of the BP portfolio during the second quarter of 2015. Loan receivables growth was broad-based across partner programs.
- Payment Solutions platform revenue increased $8 \%$, driven primarily by purchase volume growth of $13 \%$ and period-end loan receivables growth of $12 \%$. Loan receivables growth was led by home furnishing and automotive products.
- CareCredit platform revenue increased $3 \%$, driven primarily by purchase volume growth of $13 \%$ and period-end loan receivables growth of $5 \%$, with growth led by dent al and veterinary specialties.


## Corresponding Financial Tables and Information

No representation is made that the information in this news release is complete. Investors are encouraged to review the foregoing summary and discussion of Synchrony Financial's earnings and financial condition in conjunction with the detailed financial tables and information that follow and in the Company's Annual Report on form 10-K for the fiscal year ended December 31, 2014, as filed February 23, 2015, and in the Company's forthcoming Quarterly Report on Form 10-Q for the quarter ended September 30, 2015. The detailed financial tables and other information are also available on the Investor Relations page of the Company's website at www.investors.synchronyfinancial.com [4]. This information is also furnished in a Current Report on Form 8-K filed with the SEC today.

## Conference Call and Webcast Information

On Friday, October 16, 2015, at 10:30 a.m. Eastern Time, Margaret Keane, President and Chief Executive Officer, and Brian Doubles, Executive Vice President and Chief Financial Officer, will host a conference call to review the financial results and outlook for certain business drivers. The conference call can be accessed via an audio webcast through the Investor Relations page of our website, www.investors.synchronyfinancial.com ${ }^{[5]}$, under Events and Present ations. A replay will be available on the website or by dialing (888) 843 -7419 (U.S. domestic) or ( 630 ) 652 -3042 (international), passcode 32015\#, and can be accessed beginning approximat ely two hours after the event through October 30, 2015.

## About Synchrony Financial

Synchrony Financial (NYSE:SYF) is one of the nation's premier consumer financial services companies. Our roots in consumer finance trace back to 1932, and today we are the largest provider of private label credit cards in the United States based on purchase volume and receivables*. We provide a range of credit products through programs we have established with a diverse group of national and regional ret ailers, local merchants, manufacturers, buying groups, industry associations, and healthcare service providers to help generate growth for our partners and offer financial flexibility to our customers. Through our partners' over 300,000 locations across the United States and Canada, and their websites and mobile applications, we offer our customers a variety of credit products to finance the purchase of goods and services. Our offerings include private label and co-branded Dual Card credit cards, promotional financing and installment lending, loyalty programs and FDIC-insured savings products through Synchrony Bank. More information can be found at www.synchronyfinancial.com [6] and twitter.com/SYFNews.
*Source: The Nilson Report (April, 2015, Issue \# 1062) - based on 2014 data.

## Cautionary Statement Regarding Forward-Looking Statements

This news release contains certain forward-looking statements as defined in Section 27A of the Securities Act of 1933, as amended, and Section 21E of the Securities Exchange Act of 1934, as amended, which are subject to the "safe harbor" created by those sections. Forward-looking statements may be identified by words such as "outlook," "expects," "intends," "anticipates," "plans,"
"believes," "seeks," "targets," "estimates," "will," "should," "may" or words of similar meaning, but these words are not the exclusive means of identifying forward-looking statements. Forward-looking statements are based on management's current expectations and assumptions, and are subject to inherent uncertainties, risks and changes in circumstances that are difficult to predict. As a result, actual resurs cour res matris partners and attracting new partners, concentration of our plat form revenue in a small number of Retail Card partners, promotion and support of our products by our partners, and financial performance pf our partners: our need for additional financing, higher borrowing costs and adverse financial market conditions impacting our funding and liquidity, and any reduction in our credit rat ings; our ability to securitize our loans, occurrence of an early amortization of our securitization facilities, loss of the right to service or subservice our securitized loans, and lower payment rat es on our securitized loans; our reliance on dividends, distributions and other payments from Synchrony Bank; our ability to grow our deposits in the future; changes in market interest rates and the impact of any margin compression; effectiveness of our risk management processes and procedures, reliance on models which may be inaccurate or misinterpreted, our ability to manage our credit risk, the sufficien allowance for loan losses and the accuracy of the assumptions or estimat es used in preparing our financial statements; our ability to offset increases in our costs in retailer share arrangements; competition in the consumer finance industry; our concentration in the U.S. consumer credit market; our ability to successfully develop and commercialize new or enhanced products and senvices; our ability to realize the value of strategic investments; reductions in interchange fees; fraudulent activity; cyber-attacks or other security breaches; failure of third parties to provide various services that are important to our operations; disruptions in the operations of our computer systems and data centers; international risks and compliance and regulatory risks and costs associated with international operations; alleged infringement of intellectual property rights of others and our ability to protect our intellectual property; litigation and regulatory actions; damage to our reputation; our ability to attract, retain and motivate key officers and employees; tax legislation initiatives or challenges to our tax positions and state sales tax rules and regulations; significant and extensive regulation, supervision, examination and enforcement of our business by governmental authorities, the impact of the Dodd-Frank Act and the impact of the CFPB's regulation of our business; changes to our methods of offering our CareCredit products; impact of capital adequacy rules; restrictions that limit Synchrony Bank's ability to pay dividends; regulations relating to privacy, information security and data protection; use of third-party vendors and ongoing third-party business relationships; failure to comply with anti-money laundering and anti-terrorism financing laws; effect of General Electric Capital corporation being subject to regulation by the Federal Reserve Board both as a savings and loan holding company and as a systemically important financial institution; Ge not completing the separation from us as planned or at ail, GE's inabiity to obtain savings and loan holding company deregistration (GE SLHC Deregistration) and GE continuing to have significant control over us, any conditions of the Federal Reserve Board approval required for us to continue to be a savings and loan holding company; our need to establish and significantly expand many aspects of our operations and infrastructure, oss of association with GE's strong brand and reputation; limited right to use the GE brand name and logo and need to establish a new brand; GE's significant control over us; terms of our arrangements with GE may be more favorable than what we will be able to obtain from unaffiliated third parties; obligations associated with being a public company; our incremental cost of operating as a standalone public company could be substantially more than anticipated; GE could engage in businesses that compete with us, and conflicts of interest may arise between us and GE; and failure caused by us of GE's distribution of our common stock to its stockholders in exchange for its common stock to qualify for tax-free treatment, which may result in significant tax liabilities to GE for which we may be required to indemnify GE

For the reasons described above, we caution you against relying on any forward-looking statements, which should also be read in conjunction with the other cautionary statements that are included elsewhere in this news release and in our public filings, including under the heading "Risk Factors" in the Company's Annual Report on Form 10-K for the fiscal year ended December 31, 2014, as filed on february 23, 2015. You should not consider any list of such factors to be an exhaustive statement of all of the risks, uncertainties, or potentially inaccurate assumptions that could cause our current and we undertake no obligation to update or revise any forward-looking

## Non-GAAP Measures

The information provided herein includes measures we refer to as "platform revenue", "platform revenue excluding retailer share arrangements" and "tangible common equity" and certain capital ratios, which are not prepared in accordance with U.S. generally accepted account ing principles ("GAAP"). For a reconciliation of these non-GAAP measures to the most directly comparable GAAP measures, please see the detailed financial tables and information that follow. For a statement regarding the usefulness of these measures to investors, please see the Company's Current Report on Form 8 -K filed with the SEC today.

SYNCHRONY FINANCIAL
FINANCIAL SUMMARY
(unaudited, in millions, except per share statistics)

## Net interest income

Retailer share arrangements
Net interest income, after retailer share arrangements
Provision for loan losses
Net interest income, after retailer share arrangements and provision for loan losses
Other income
Other expense
Earnings before provision for income taxes
Provision for income taxes
Net earnings
Net earnings attributable to common stockholders

COMMON SHARE STATISTICS

| Basic EPS | \$ 0.69 | \$ 0.65 | \$ 0.66 | \$ 0.64 | \$ 0.70 | (\$0.01) | (1.4)\% | \$ 2.00 | \$ 2.16 | (\$0.16) | (7.4)\% |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Diluted EPS | \$ 0.69 | \$ 0.65 | \$ 0.66 | \$ 0.64 | \$ 0.70 | (\$0.01) | (1.4)\% | \$ 2.00 | \$ 2.16 | (\$0.16) | (7.4)\% |
| Common stock price | \$31.30 | \$32.93 | \$30.35 | \$29.75 | \$24.55 | \$ 6.75 | 27.5\% | \$ 31.30 | \$ 24.55 | \$ 6.75 | 27.5\% |
| Book value per share | \$14.58 | \$13.89 | \$13.24 | \$12.57 | \$11.92 | \$ 2.66 | 22.3\% | \$ 14.58 | \$ 11.92 | \$ 2.66 | 22.3\% |
| Tangible book value per share(1) | \$12.67 | \$12.06 | \$11.43 | \$10.81 | \$10.25 | \$ 2.42 | 23.6\% | \$ 12.67 | \$ 10.25 | \$ 2.42 | 23.6\% |
| Beginning common shares outstanding | 833.8 | 833.8 | 833.8 | 833.8 | 705.3 | 128.5 | 18.2\% | 833.8 | 705.3 | 128.5 | 18.2\% |
| Issuance of common shares through initial public offering | - | - | - | - | 128.5 | (128.5) | (100.0)\% | - | 128.5 | (128.5) | (100.0)\% |
| Shares repurchased | - | - | - | - | - | - | -\% | - | - |  | -\% |
| Ending common shares outstanding | 833.8 | 833.8 | 833.8 | 833.8 | 833.8 | - | -\% | 833.8 | 833.8 | - | -\% |
| Weighted average common shares outstanding | 833.8 | 833.8 | 833.8 | 833.8 | 781.8 | 52.0 | 6.7\% | 833.8 | 731.0 | 102.8 | 14.1\% |
| Weighted average common shares outstanding (fully diluted) | 835.8 | 835.4 | 835.0 | 834.3 | 781.9 | 53.9 | 6.9\% | 835.4 | 731.0 | 104.4 | 14.3\% |

1) Tangible Common Equity ("TCE") is a non-GAAP measure. For corresponding reconciliation of TCE to a GAAP financial measure, see Reconciliation of Non-GAAP Measures and Calculations of Regulatory Measures.

## SYNCHRONY FINANCIAL

SELECTED METRICS
(unaudited, \$ in millions, except account data)

## PERFORMANCE METRICS

Return on assets(1)
Return on equity(2)
Return on tangible common equity(3)
Net interest margin(4)
Quarter Ended
Nine Months
Ended

|  | Quarter Ended |  |  |  |  | Nine Months Ended |  |  | $\begin{aligned} & \text { YTD'15 vs. } \\ & \text { YTD'14 } \end{aligned}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\begin{gathered} \text { Sep } 30, \\ 2015 \end{gathered}$ | $\begin{aligned} & \text { Jun 30, } \\ & 2015 \end{aligned}$ | $\begin{gathered} \text { Mar 31, } \\ 2015 \end{gathered}$ | $\begin{gathered} \text { Dec 31, } \\ 2014 \end{gathered}$ | $\begin{gathered} \text { Sep 30, } \\ 2014 \end{gathered}$ | $\begin{gathered} \text { 3Q'15 vs. } \\ \text { 3Q'14 } \end{gathered}$ | $\begin{gathered} \text { Sep } 30, \\ 2015 \end{gathered}$ | $\begin{gathered} \text { Sep 30, } \\ 2014 \end{gathered}$ |  |
| PERFORMANCE METRICS |  |  |  |  |  |  |  |  |  |
| Return on assets(1) | 2.9\% | 2.9\% | 3.0\% | 2.7\% | 3.2\% | (0.3)\% | 3.0\% | 3.4\% | (0.4)\% |
| Return on equit y (2) | 19.2\% | 19.2\% | 20.8\% | 20.2\% | 26.8\% | (7.6)\% | 19.7\% | 29.7\% | (10.0)\% |
| Return on tangible common equity(3) | 22.0\% | 22.2\% | 24.1\% | 23.4\% | 32.4\% | (10.4)\% | 22.7\% | 36.7\% | (14.0)\% |
| Net interest margin(4) | 15.97\% | 15.77\% | 15.79\% | 15.60\% | 17.11\% | (1.14)\% | 15.81\% | 17.80\% | (1.99)\% |
| Efficiency ratio(5) | 34.2\% | 33.5\% | 32.2\% | 32.4\% | 31.9\% | 2.3\% | 33.3\% | 31.5\% | 1.8\% |

Other expense as a \% of average loan receivables, including held for sale
Effective income tax rate

CREDIT QUALITY METRICS
Net charge-offs as a \% of average loan receivables, including held for
sale
$30+$ days past due as a \% of period-end loan receivables
$90+$ days past due as a \% of period-end loan receivables
Net charge-offs
Loan receivables delinquent over 30 days
Loan receivables delinquent over 90 days
Allowance for loan losses (period-end)
Allowance coverage ratio(6)

BUSINESS METRICS
Purchase volume(7)
Period-end loan receivables
Credit cards
Consumer installment loans
Commercial credit products
Other
Average loan receivables, including held for sale
Period-end active accounts (in thousands)(8)
Average active accounts (in thousands)(8)

## LIQUIDITY

Liquid assets
Cash and equivalent
Total liquid assets
Undrawn credit facilities
Undrawn committed securitization financings
Total liquid assets and undrawn credit facilities
Liquid assets \% of total assets
Liquid assets including undrawn committed securitization financings \%
of total assets

| $\$ 29,206$ | $\$ 28,810$ | $\$ 23,139$ | $\$ 30,081$ | $\$ 26,004$ | $\$ 3,202$ | $12.3 \%$ | $\$ 81,155$ | $\$ 73,068$ | $\$$ | 8,087 | $11.1 \%$ |  |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| $\$ 63,520$ | $\$ 61,431$ | $\$ 58,248$ | $\$ 61,286$ | $\$ 56,767$ | $\$ 6,753$ | $11.9 \%$ | $\$ 63,520$ | $\$ 56,767$ | $\$$ | 6,753 | $11.9 \%$ |  |
| $\$ 60,920$ | $\$ 58,827$ | $\$ 55,866$ | $\$ 58,880$ | $\$ 54,263$ | $\$ 6,657$ | $12.3 \%$ | $\$ 60,920$ | $\$ 54,263$ | $\$$ | 6,657 | $12.3 \%$ |  |
| $\$ 1,171$ | $\$ 1,138$ | $\$ 1,062$ | $\$ 1,063$ | $\$ 1,081$ | $\$$ | 90 | $8.3 \%$ | $\$ 1,171$ | $\$ 1,081$ | $\$$ | 90 | $8.3 \%$ |
| $\$ 1,380$ | $\$ 1,410$ | $\$ 1,295$ | $\$ 1,320$ | $\$ 1,404$ |  | $(\$ 24)$ | $(1.7) \%$ | $\$ 1,380$ | $\$ 1,404$ | $(\$ 24)$ | $(1.7) \%$ |  |
| $\$$ | 49 | 56 | $\$$ | 25 | $\$$ | 23 | $\$$ | 19 | $\$$ | 30 | $157.9 \%$ | $\$$ |
| $\$ 62,504$ | $\$ 60,094$ | $\$ 59,775$ | $\$ 59,547$ | $\$ 57,391$ | $\$ 5,113$ | $8.9 \%$ | $\$ 60,946$ | $\$ 56$ | 19 | $\$$ | 30 | $157.9 \%$ |
| 62,831 | 61,718 | 59,761 | 64,286 | 60,489 |  | 2,342 | $3.9 \%$ | 62,831 | 60,489 | 2,342 | $3.9 \%$ |  |
| 62,247 | 60,923 | 61,604 | 61,667 | 59,907 | 2,340 | $3.9 \%$ | 61,762 | 59,394 | 2,368 | $4.0 \%$ |  |  |


| $5.35 \%$ | $5.37 \%$ | $5.06 \%$ | $5.16 \%$ | $5.09 \%$ | $0.26 \%$ | $5.25 \%$ | $5.11 \%$ | $0.14 \%$ |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| $37.5 \%$ | $37.2 \%$ | $37.5 \%$ | $37.7 \%$ | $37.7 \%$ | $(0.2) \%$ | $37.4 \%$ | $37.7 \%$ | $(0.3) \%$ |


|  | 4.02\% |  | 4.63\% |  | 4.53\% |  | 4.32\% |  | 4.05\% |  |  | (0.03)\% |  | 4.37\% |  | 4.57\% |  |  | (0.20)\% |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 4.02\% |  | 3.53\% |  | 3.79\% |  | 4.14\% |  | 4.26\% |  |  | (0.24)\% |  | 4.02\% |  | 4.26\% |  |  | (0.24)\% |
|  | 1.73\% |  | 1.52\% |  | 1.81\% |  | 1.90\% |  | 1.85\% |  |  | (0.12)\% |  | 1.73\% |  | 1.85\% |  |  | (0.12)\% |
| \$ | 633 | \$ | 693 | \$ | 668 | \$ | 663 | \$ | 579 | \$ | 54 | 9.3\% | \$ | 1,994 | \$ | 1,910 | \$ | 84 | 4.4\% |
| \$ | 2,553 | \$ | 2,171 | \$ | 2,209 | \$ | 2,536 | \$ | 2,416 | \$ | 137 | 5.7\% | \$ | 2,553 | \$ | 2,416 | \$ | 137 | 5.7\% |
| \$ | 1,102 | \$ | 933 | \$ | 1,056 | \$ | 1,162 | \$ | 1,051 | \$ | 51 | 4.9\% | \$ | 1,102 | \$ | 1,051 | \$ | 51 | 4.9\% |
| \$ | 3,371 | \$ | 3,302 | \$ | 3,255 | \$ | 3,236 | \$ | 3,102 | \$ | 269 | 8.7\% | \$ | 3,371 | \$ | 3,102 | \$ | 269 | 8.7\% |
|  | 5.31\% |  | 5.38\% |  | 5.59\% |  | 5.28\% |  | 5.46\% |  |  | (0.15)\% |  | 5.31\% |  | 5.46\% |  |  | (0.15)\% |

(1) Return on assets represents net earnings as a percentage of average total assets.
(2) Return on equity represents net earnings as a percentage of average total equity.
(3) Return on tangible common equity represents net earnings as a percent age of average tangible common equity. Tangible Common Equity ("TCE") is a non-GAAP measure. For corresponding reconciliation of TCE to a GAAP financial measure, see Reconciliation of Non-GAAP Measures and Calculations of Regulatory Measures.
(4) Net interest margin represents net interest income divided by average interest-earning assets.
(5) Efficiency ratio represents (i) other expense, divided by (ii) net interest income, after retailer share arrangements, plus other income
(6) Allowance coverage ratio represents allowance for loan losses divided by total period-end loan receivables.
(7) Purchase volume, or net credit sales, represents the aggregate amount of charges incurred on credit cards or other credit product accounts less returns during the period.
(8) Active accounts represent credit card or installment loan accounts on which there has been a purchase, payment or outstanding balance in the current month.

## SYNCHRONY FINANCIAL

## STATEMENTS OF EARNINGS

(unaudited, \$ in millions)

## nterest income

Interest and fees on loans
Interest on investment securities
Total interest income

| Quarter Ended |  |  |  |  | $\begin{gathered} \text { 3Q'15 vs. } \\ \text { 3Q'14 } \end{gathered}$ |  | Nine Months Ended |  | $\begin{aligned} & \text { YTD'15 vs. } \\ & \text { YTD'14 } \end{aligned}$ |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| $\begin{gathered} \text { Sep 30, } \\ 2015 \end{gathered}$ | $\begin{gathered} \hline \text { Jun } 30, \\ 2015 \end{gathered}$ | $\begin{gathered} \hline \text { Mar 31, } \\ 2015 \end{gathered}$ | $\begin{gathered} \hline \text { Dec 31, } \\ 2014 \end{gathered}$ | $\begin{gathered} \text { Sep 30, } \\ 2014 \end{gathered}$ |  |  | $\begin{gathered} \text { Sep 30, } \\ 2015 \end{gathered}$ | $\begin{gathered} \hline \text { Sep 30, } \\ 2014 \end{gathered}$ |  |  |
| \$3,379 | \$3,166 | \$3,140 | \$3,252 | \$3,116 | \$263 | 8.4\% | \$ 9,685 | \$ 8,964 | \$ 721 | 8.0\% |
| 13 | 11 | 10 | 8 | 7 | 6 | 85.7\% | 34 | 18 | 16 | 88.9\% |
| 3,392 | 3,177 | 3,150 | 3,260 | 3,123 | 269 | 8.6\% | 9,719 | 8,982 | 737 | 8.2\% |
| 159 | 146 | 137 | 139 | 126 | 33 | 26.2\% | 442 | 331 | 111 | 33.5\% |
| 54 | 53 | 52 | 57 | 57 | (3) | (5.3)\% | 159 | 158 | 1 | 0.6\% |
| 76 | 71 | 82 | 78 | 46 | 30 | 65.2\% | 229 | 46 | 183 | NM |
| - | - | 4 | 8 | 15 | (15) | (100.0)\% | 4 | 105 | (101) | (96.2)\% |
| 289 | 270 | 275 | 282 | 244 | 45 | 18.4\% | 834 | 640 | 194 | 30.3\% |
| 3,103 | 2,907 | 2,875 | 2,978 | 2,879 | 224 | 7.8\% | 8,885 | 8,342 | 543 | 6.5\% |
| (723) | (621) | (660) | (698) | (693) | (30) | 4.3\% | $(2,004)$ | $(1,877)$ | (127) | 6.8\% |
| 2,380 | 2,286 | 2,215 | 2,280 | 2,186 | 194 | 8.9\% | 6,881 | 6,465 | 416 | 6.4\% |
| 702 | 740 | 687 | 797 | 675 | 27 | 4.0\% | 2,129 | 2,120 | 9 | 0.4\% |
| 1,678 | 1,546 | 1,528 | 1,483 | 1,511 | 167 | 11.1\% | 4,752 | 4,345 | 407 | 9.4\% |

Other income:
Interchange revenue
Debt cancellation fees

| 135 | 123 | 100 | 120 | 101 | 34 | 33.7\% | 358 | 269 | 89 | 33.1\% |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 61 | 61 | 65 | 67 | 68 | (7) | (10.3)\% | 187 | 208 | (21) | (10.1)\% |
| (122) | (94) | (78) | (91) | (84) | (38) | 45.2\% | (294) | (190) | (104) | 54.7\% |
| 10 | 30 | 14 | 66 | 11 | (1) | (9.1)\% | 54 | 36 | 18 | 50.0\% |
| 84 | 120 | 101 | 162 | 96 | (12) | (12.5)\% | 305 | 323 | (18) | (5.6)\% |

## Other expense:

Employee costs
Professional fees(1)
Marketing and business development

| 268 |  | 250 |  | 239 |  | 227 |  | 239 | 29 | 12.1\% | 757 | 639 | 118 | 18.5\% |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 162 |  | 156 |  | 162 |  | 139 |  | 149 | 13 | 8.7\% | 480 | 424 | 56 | 13.2\% |
| 115 |  | 108 |  | 82 |  | 165 |  | 115 | - | -\% | 305 | 295 | 10 | 3.4\% |
| 77 |  | 74 |  | 63 |  | 60 |  | 47 | 30 | 63.8\% | 214 | 152 | 62 | 40.8\% |
| 221 |  | 217 |  | 200 |  | 201 |  | 178 | 43 | 24.2\% | 638 | 625 | 13 | 2.1\% |
| 843 |  | 805 |  | 746 |  | 792 |  | 728 | 115 | 15.8\% | 2,394 | 2,135 | 259 | 12.1\% |
| 919 |  | 861 |  | 883 |  | 853 |  | 879 | 40 | 4.6\% | 2,663 | 2,533 | 130 | 5.1\% |
| 345 |  | 320 |  | 331 |  | 322 |  | 331 | 14 | 4.2\% | 996 | 955 | 41 | 4.3\% |
| \$ 574 | \$ | 541 | \$ | 552 | \$ | 531 | \$ | 548 | \$ 26 | 4.7\% | \$ 1,667 | \$ 1,578 | \$ 89 | 5.6\% |

(1) We have reclassified certain amounts within Professional fees to Other for all periods in 2014 to conform to the current period classifications

## SYNCHRONY FINANCIAL

STATEMENTS OF FINANCIAL POSITION
(unaudited, $\$$ in millions)

## Assets

Cash and equivalents
Investment securities
Loan receivables:
Unsecuritized loans held for investment
Restricted loans of consolidated securitization entities
Total loan receivables
Less: Allowance for loan losses
Loan receivables, net
Loan receivables held for sale
Goodwill
Intangible assets, net
Other assets
Total assets

| $\begin{gathered} \text { Sep } 30, \\ 2015 \end{gathered}$ | $\begin{aligned} & \text { Jun 30, } \\ & 2015 \end{aligned}$ | $\begin{gathered} \text { Mar 31, } \\ 2015 \end{gathered}$ | $\begin{aligned} & \text { Dec 31, } \\ & 2014 \end{aligned}$ | $\begin{gathered} \text { Sep 30, } \\ 2014 \end{gathered}$ | Sep 30, 2015 vs. Sep 30, 2014 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| \$12,271 | \$10,621 | \$11,218 | \$ 11,828 | \$ 14,808 | $(\$ 2,537)$ | (17.1)\% |
| 3,596 | 3,682 | 3,121 | 1,598 | 325 | 3,271 | NM |
| 38,325 | 36,019 | 33,424 | 34,335 | 30,474 | 7,851 | 25.8\% |
| 25,195 | 25,412 | 24,824 | 26,951 | 26,293 | $(1,098)$ | (4.2)\% |
| 63,520 | 61,431 | 58,248 | 61,286 | 56,767 | 6,753 | 11.9\% |
| $(3,371)$ | $(3,302)$ | $(3,255)$ | $(3,236)$ | $(3,102)$ | (269) | 8.7\% |
| 60,149 | 58,129 | 54,993 | 58,050 | 53,665 | 6,484 | 12.1\% |
| - | - | 359 | 332 | 1,493 | $(1,493)$ | (100.0)\% |
| 949 | 949 | 949 | 949 | 949 |  | -\% |
| 646 | 575 | 557 | 519 | 449 | 197 | 43.9\% |
| 1,831 | 1,794 | 1,524 | 2,431 | 1,780 | 51 | 2.9\% |
| \$79,442 | \$75,750 | \$72,721 | \$75,707 | \$73,469 | \$ 5,973 | 8.1\% |

## Liabilities and Equity

Deposits:
Interest-bearing deposit accounts
Non-interest-bearing deposit accounts
Total deposits
Borrowings:
Borrowings of consolidated securitization entities
Bank term loan
Senior unsecured notes
Related party debt
Total borrowings
Accrued expenses and other liabilities
Total liabilities
Equity:
Parent's net investment
Commonstock
Additional paid-in capital
Retained earnings
Accumulated other comprehensive income:
Total equity
Total liabilities and equity

| \$40,408 | \$37,629 | \$ 34,788 | \$ 34,847 | \$ 32,480 | \$ 7,928 | 24.4\% |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 140 | 143 | 162 | 108 | 209 | (69) | (33.0)\% |
| 40,548 | 37,772 | 34,950 | 34,955 | 32,689 | 7,859 | 24.0\% |
| 13,640 | 13,948 | 13,817 | 14,967 | 15,091 | $(1,451)$ | (9.6)\% |
| 4,651 | 5,151 | 5,651 | 8,245 | 7,495 | $(2,844)$ | (37.9)\% |
| 5,590 | 4,593 | 4,592 | 3,593 | 3,593 | 1,997 | 55.6\% |
| - | - | - | 655 | 1,405 | $(1,405)$ | (100.0)\% |
| 23,881 | 23,692 | 24,060 | 27,460 | 27,584 | $(3,703)$ | (13.4)\% |
| 2,855 | 2,708 | 2,675 | 2,814 | 3,255 | (400) | (12.3)\% |
| 67,284 | 64,172 | 61,685 | 65,229 | 63,528 | 3,756 | 5.9\% |


| - | - | - | - | - |  | - | \% |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 1 | 1 | 1 | 1 | 1 |  | - | -\% |
| 9,431 | 9,422 | 9,418 | 9,408 | 9,401 |  | 30 | 0.3\% |
| 2,746 | 2,172 | 1,631 | 1,079 | 548 |  | 2,198 | NM |
| (20) | (17) | (14) | (10) | (9) |  | (11) | 122.2\% |
| 12,158 | 11,578 | 11,036 | 10,478 | 9,941 |  | 2,217 | 22.3\% |
| \$79,442 | \$75,750 | \$72,721 | \$75,707 | \$73,469 | \$ | 5,973 | 8.1\% |

## SYNCHRONY FINANCIAL

AVERAGE BALANCES, NET INTEREST INCOME AND NET INTEREST MARGIN
(unaudited, \$ in millions)

Quarter Ended

| Sep 30, 2015 |  |  | $\begin{gathered} \text { Jun 30, } \\ 2015 \end{gathered}$ |  |  | $\begin{gathered} \text { Mar 31, } \\ 2015 \end{gathered}$ |  |  | $\begin{gathered} \text { Dec 31, } \\ 2014 \end{gathered}$ |  |  | $\begin{gathered} \text { Sep 30, } \\ 2014 \end{gathered}$ |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Interest | Average |  | Interest | Average |  | Interest | Average |  | Interest | Average |  | Interest | Averag |
| Average <br> Balance | Income/ Expense | Yield/ <br> Rate | Average <br> Balance | Income/ Expense | Yield/ <br> Rate | Average <br> Balance | Income/ Expense | Yield/ <br> Rate | Average <br> Balance | Income/ Expense | Yield/ <br> Rate | Average <br> Balance | Income/ Expense | Yield/ <br> Rate |


| Interestearning assets: |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Interest- <br> earning cash and equivalents | \$11,059 | \$ | 7 | 0.25\% | \$10,728 | \$ | 6 | 0.22\% | \$11,331 | \$ | 6 | 0.21\% | \$13,631 | \$ | 7 | 0.20\% | \$ 9,793 | \$ | 4 | 0.16; |
| Securities available for sale | 3,534 |  | 6 | 0.67\% | 3,107 |  | 5 | 0.65\% | 2,725 |  | 4 | 0.60\% | 962 |  | 1 | 0.40\% | 309 |  | 3 | 3.89, |
| Loan receivables: |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Credit cards, including held for sale | 59,890 |  | 3,315 | 21.96\% | 57,588 |  | 3,106 | 21.63\% | 57,390 |  | 3,079 | 21.76\% | 57,075 |  | 3,186 | 21.68\% | 54,891 |  | 3,054 | 22.32 ${ }^{\circ}$ |
| Consumer inst allment loans | 1,160 |  | 27 | 9.23\% | 1,101 |  | 26 | 9.47\% | 1,057 |  | 25 | 9.59\% | 1,072 |  | 27 | 9.78\% | 1,070 |  | 25 | 9.37\% |
| Commercial <br> credit <br> products | 1,400 |  | 36 | 10.20\% | 1,372 |  | 34 | 9.94\% | 1,305 |  | 36 | 11.19\% | 1,379 |  | 38 | 10.70\% | 1,412 |  | 37 | 10.51, |
| Other | 54 |  | 1 | NM | 33 |  | - | -\% | 23 |  | - | -\% | 21 |  | 1 | NM | 18 |  | - | -9, |
| Total loan receivables, including held for sale | 62,504 |  | 3,379 | 21.45\% | 60,094 |  | 3,166 | 21.13\% | 59,775 |  | 3,140 | 21.30\% | 59,547 |  | 3,252 | 21.21\% | 57,391 |  | 3,116 | 21.78 ${ }^{\circ}$ |
| Total interestearning assets | 77,097 |  | 3,392 | 17.46\% | 73,929 |  | 3,177 | 17.24\% | 73,831 |  | 3,150 | 17.30\% | 74,140 |  | 3,260 | 17.07\% | 67,493 |  | 3,123 | 18.56 ${ }^{\text {\% }}$ |
| Non-interestearning assets: |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Cash and due from banks | 1,216 |  |  |  | 583 |  |  |  | 497 |  |  |  | 1,220 |  |  |  | 1,260 |  |  |  |
| Allowance for loan losses | $(3,341)$ |  |  |  | $(3,285)$ |  |  |  | $(3,272)$ |  |  |  | $(3,160)$ |  |  |  | $(3,058)$ |  |  |  |
| Other assets | 3,023 |  |  |  | 2,916 |  |  |  | 2,802 |  |  |  | 2,831 |  |  |  | 2,605 |  |  |  |
| Total non-interestearning assets | 898 |  |  |  | 214 |  |  |  | 27 |  |  |  | 891 |  |  |  | 807 |  |  |  |
| Total assets | \$77,995 |  |  |  | \$74,143 |  |  |  | \$73,858 |  |  |  | \$75,031 |  |  |  | \$68,300 |  |  |  |
| Liabilities |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Interestbearing liabilities: |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Interestbearing deposit accounts | \$39,136 | \$ | 159 | 1.61\% | \$35,908 | \$ | 146 | 1.63\% | \$ 34,981 | \$ | 137 | 1.59\% | \$33,980 | \$ | 139 | 1.59\% | \$31,459 | \$ | 126 | 1.61\% |
| Borrowings of consolidated securitization entities | 13,730 |  | 54 | 1.56\% | 14,026 |  | 53 | 1.52\% | 14,101 |  | 52 | 1.50\% | 14,766 |  | 57 | 1.50\% | 15,102 |  | 57 | 1.51\% |
| Bank term <br> loan(1) | 4,901 |  | 29 | 2.35\% | 5,401 |  | 32 | 2.38\% | 6,531 |  | 47 | 2.92\% | 8,057 |  | 46 | 2.22\% | 3,747 |  | 28 | 3.00\% |
| Senior unsecured notes(1) | 5,340 |  | 47 | 3.49\% | 4,592 |  | 39 | 3.41\% | 4,093 |  | 35 | 3.47\% | 3,593 |  | 32 | 3.46\% | 1,797 |  | 18 | 4.02\% |
| Related party debt(1) | - |  | - | -\% | - |  | - | -\% | 407 |  | 4 | 3.99\% | 843 |  | 8 | 3.68\% | 4,582 |  | 15 | 1.31\% |
| Total interestbearing liabilities | 63,107 |  | 289 | 1.82\% | 59,927 |  | 270 | 1.81\% | 60,113 |  | 275 | 1.86\% | 61,239 |  | 282 | 1.79\% | 56,687 |  | 244 | 1.73\% |

Non-
interest
bearing
bearing
liabilities
Non-interest-
bearing

| deposit accounts | 149 | 166 | 142 | 182 | 206 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Other liabilities | 2,859 | 2,750 | 2,854 | 3,382 | 3,208 |
| Total non-interestbearing liabilities | 3,008 | 2,916 | 2,996 | 3,564 | 3,414 |
| Total liabilities | 66,115 | 62,843 | 63,109 | 64,803 | 60,101 |

## Equity

Total
total

Total
liabilities
and equity
\$77,995

| 11,300 | 10,749 |
| :--- | :--- |
| $\$ 74,143$ |  |


| 10,228 | 8,199 |
| :--- | :--- |
|  |  |
| 75,031 | $\$ 68,300$ |


(1) Interest on liabilities calculated above utilizes monthly average balances. The effective interest rates for the Bank term loan for the quarters ended September 30 , 2015, June 30 , 2015 , March 31 2015, December 31, 2014 and September 30, 2014, were $2.23 \%, 2.21 \%, 2.21 \%, 2.19 \%$ and $2.21 \%$, respectively. The Bank term loan effective rate excludes the impact of charges incurred in connection with prepayments of the loan
(2) Interest rate spread represents the difference between the yield on total interest-earning assets and the rate on total interest-bearing liabilities.
(3) Net interest margin represents net interest income divided by average interest-earning assets.

## SYNCHRONY FINANCIAL

AVERAGE BALANCES, NET INTEREST INCOME AND NET INTEREST MARGIN
(unaudited, \$ in millions)

## Assets

Interest-earning assets:
Interest-earning cash and equivalents
Securities available for sale

## Loan receivables:

| Credit cards, including held for sale | 58,442 | 9,500 | 21.73\% | 53,836 | 8,781 | 21.97\% |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Consumer installment loans | 1,107 | 78 | 9.42\% | 1,012 | 72 | 9.58\% |
| Commercial credit products | 1,361 | 106 | 10.41\% | 1,374 | 111 | 10.88\% |
| Other | 36 | 1 | NM | 16 | - | -\% |
| Total loan receivables, including held for sale | 60,946 | 9,685 | 21.25\% | 56,238 | 8,964 | 21.47\% |
| Total interest-earning assets | 75,156 | 9,719 | 17.29\% | 63,106 | 8,982 | 19.17\% |

Non-interest-earning assets:
Cash and due from banks
Allowance for loan losses
Other assets
Total non-interest-earning assets

Total assets

| 782 |  |
| :---: | :---: |
| $(3,304)$ |  |
| 2,917 |  |
| 395 | 863 <br> $(2,997)$ <br> 2,360 <br> $\$ 75,551$ |
| \$63,332 |  |

## Liabilities

Interest-bearing liabilities:
Interest-bearing deposit accounts
Borrowings of consolidated securitization entities
Bank term loan(1)
Senior unsecured notes(1)
Related party debt(1)
Total interest-bearing liabilities

Non-interest-bearing liabilities
Non-interest-bearing deposit accounts Other liabilities

Total non-interest-bearing liabilities

Total liabilities

| $\$ 36,768$ | $\$$ | 442 | $1.61 \%$ | $\$ 28,799$ | $\$$ | 331 | $1.55 \%$ |  |
| ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| 13,966 |  | 159 | $1.52 \%$ | 14,888 |  | 158 | $1.43 \%$ |  |
| 5,653 |  | 108 | $2.55 \%$ | 1,499 |  | 28 | $2.52 \%$ |  |
| 4,692 |  | 121 | $3.45 \%$ |  | 719 |  | 18 | $3.37 \%$ |
| 163 |  | 4 | $3.28 \%$ | 6,739 |  | 105 | $2.10 \%$ |  |
|  |  |  | 834 | $1.82 \%$ | 52,644 |  | 640 | $1.64 \%$ |
|  |  |  |  |  |  |  |  |  |


| 153 |  |
| ---: | ---: |
| 2,846 |  |
| 2,999 |  |
|  | 259 <br> 3,272 <br> 64,241 |

Equity
Total equity

Total liabilities and equity
Net interest income

| Nine Months Ended Sep 30, 2015 |  |  | Nine Months Ended Sep 30, 2014 |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Average <br> Balance | Interest Income/ Expense | Average <br> Yield/ <br> Rate | Average <br> Balance | Interest Income/ Expense | Average <br> Yield/ <br> Rate |
| \$11,144 | \$ 19 | 0.23\% | \$ 6,587 | \$ 9 | 0.18\% |
| 3,066 | 15 | 0.65\% | 281 | 9 | 4.31\% |
| 58,442 | 9,500 | 21.73\% | 53,836 | 8,781 | 21.97\% |
| 1,107 | 78 | 9.42\% | 1,012 | 72 | 9.58\% |
| 1,361 | 106 | 10.41\% | 1,374 | 111 | 10.88\% |
| 36 | 1 | NM | 16 | - | -\% |
| 60,946 | 9,685 | 21.25\% | 56,238 | 8,964 | 21.47\% |
| 75,156 | 9,719 | 17.29\% | 63,106 | 8,982 | 19.17\% |

11,310

## \$75,551

7,157
$\qquad$
\$ 8,342

| Interest rate spread | $(\mathbf{2})$ | $15.47 \%$ |
| :--- | :--- | :--- |
| Net interest margin | $(\mathbf{3 )}$ | $15.81 \%$ |

(1) Interest on liabilities calculated above utilizes monthly average balances. The effective interest rate for the Bank term loan for the 9 months ended September 30, 2015 and September 30, 2014 were $2.22 \%$ and $2.21 \%$ respectively. The Bank term loan effective rate excludes the impact of charges incurred in connection with the prepayments of the loan. The effective interest rate for the Senior unsecured notes for the 9 months ended September 30, 2014 was 3.62\%.
(2) Interest rate spread represents the difference between the yield on total interest-earning assets and the rate on total interest-bearing liabilities.
(3) Net interest margin represents net interest income divided by average interest-earning assets.

## SYNCHRONY FINANCIAL

BALANCE SHEET STATISTICS
(unaudited, \$ in millions, except per share statistics)

## BALANCE SHEET STATISTICS

Total common equity
Total common equity as a $\%$ of total assets

Tangible assets
Tangible common equity(1)
Tangible common equity as a \% of tangible assets(1)
Tangible common equity per share (1)

REGULATORY CAPITAL RATIOS(2)

## Total risk-based capital ratio(3)(8)

Tier 1 risk-based capit al ratio(4)(8)
Tier 1 common ratio(5)(8)
Tier 1 leverage ratio(6)(8)
Common equity Tier 1 capital ratio(7)(8)

Common equity Tier 1 capital ratio(7)

| Quarter Ended |  |  |  |  | $\begin{gathered} \text { Sep 30, } 2015 \text { vs. } \\ \text { Sep } 30,2014 \end{gathered}$ |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| $\begin{aligned} & \hline \text { Sep 30, } \\ & 2015 \end{aligned}$ | $\begin{gathered} \text { Jun } 30, \\ 2015 \end{gathered}$ | $\begin{gathered} \text { Mar 31, } \\ 2015 \end{gathered}$ | $\begin{gathered} \text { Dec 31, } \\ 2014 \end{gathered}$ | $\begin{gathered} \text { Sep 30, } \\ 2014 \end{gathered}$ |  |  |  |
| \$12,158 | \$11,578 | \$11,036 | \$10,478 | \$ 9,941 | \$ | 2,217 | 22.3\% |
| 15.30\% | 15.28\% | 15.18\% | 13.84\% | 13.53\% |  |  | 1.77\% |
| \$77,847 | \$ 74,226 | \$71,215 | \$74,239 | \$72,071 | \$ | 5,776 | 8.0\% |
| \$10,563 | \$10,054 | \$ 9,530 | \$ 9,010 | \$ 8,543 | \$ | 2,020 | 23.6\% |
| 13.57\% | 13.55\% | 13.38\% | 12.14\% | 11.85\% |  |  | 1.72\% |
| \$ 12.67 | \$ 12.06 | \$ 11.43 | \$ 10.81 | \$ 10.25 | \$ | 2.42 | 23.6\% |


(1) Tangible common equity ("TCE") is a non-GAAP measure. We believe TCE is a more meaningful measure of the net asset value of the Company to investors. For corresponding reconciliation of TCE to GAAP financial measure, see Reconciliation of Non-GAAP Measures and Calculations of Regulatory Measures.
(2) Regulatory capital metrics at September 30, 2015 are preliminary and therefore subject to change. As a new savings and loan holding company, the Company historically has not been required by regulators to disclose capital ratios, and therefore these ratios are non-GAAP measures. See Reconciliation of Non-GAAP Measures and Calculation of Regulatory Measures for components of capital ratio calculations.
(3) Total risk-based capital ratio is the ratio of total risk-based capital divided by risk-weighted assets.
4) Tier 1 risk-based capital ratio is the ratio of Tier 1 capital divided by risk-weighted assets
(5) Tier 1 common ratio is the ratio of common equity Tier 1 capital divided by risk-weighted assets.
(6) Tier 1 leverage ratio reported under Basel III transition rules is calculated based on Tier 1 capital divided by total average assets, after certain adjustments. Total assets, after certain adjustments is used as the denominator for prior periods calculated under Basel I rules.
(7) Common equity Tier 1 capital ratio is the ratio of common equity Tier 1 capital to total risk-weighted assets, each as calculated under Basel lll rules. Common equity Tier 1 capital ratio (fully phasedin) is a preliminary estimate reflecting management's interpretation of the final Basel III rules adopted in July 2013 by the Federal Reserve Board, which have not been fully implemented, and our estimate and interpretations are subject to, among other things, ongoing regulatory review and implement at ion guidance.
(8) Beginning June 30, 2015, regulatory capital ratios are calculated under Basel Ill rules subject to transition provisions. The Company reported under Basel I rules for periods prior to June $30,2015$.

## SYNCHRONY FINANCIAL

PLATFORM RESULTS AND RECONCILIATION OF NON-GAAP MEASURES
(unaudited, \$ in millions)

## RETAIL CARD

Purchase volume(1),(2)
Period-end loan receivables
Average loan receivables, including held for sale
Average active accounts (in thousands)(2),(3)
interest and fees on loans(2)
Other income(2)
Platform revenue, excluding retailer share
arrangements ${ }^{(2)}$
Retailer share arrangements(2)
Platform revenue ${ }^{(2)}$

PAYMENT SOLUTIONS

| Purchase volume(1) | \$ 3,635 |  | \$ 3,371 |  | \$ 2,948 |  | \$ 3,419 |  | \$ 3,226 |  |  | \$ 409 | 12.7\% | \$ 9,954 | \$ 9,028 | \$ 926 |  | 10.3\% |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Period-end loan receivables |  | 2,933 |  | 2,194 |  | 1,833 |  | ,095 |  | 1,514 |  |  | 12.3\% | \$12,933 | \$11,514 |  | \$1,419 | 12.3\% |
| Average loan receivables |  | 2,523 |  | 1,971 |  | ,970 |  | ,772 |  | 1,267 |  |  | 11.1\% | \$12,183 | \$10,965 |  | \$1,218 | 11.1\% |
| Average active accounts (in thousands)(3) |  | 7,468 |  | 7,231 |  | 7,271 |  | ,113 |  | 6,892 |  | 76 | 8.4\% | 7,335 | 6,784 |  | 551 | 8.1\% |
| Interest and fees on loans | \$ |  | \$ | 412 | \$ | 403 | \$ | 426 | \$ | 405 | \$ | 37 | 9.1\% | \$ 1,257 | \$ 1,156 |  | \$ 101 | 8.7\% |
| Other income |  | 5 |  | 4 |  | 5 |  | 9 |  | 7 |  | (2) | (28.6)\% | 14 | 23 |  | (\$9) | (39.1)\% |
| Platform revenue, excluding retailer share arrangements |  | 447 |  | 416 |  | 408 |  | 435 |  | 412 |  | 35 | 8.5\% | 1,271 | 1,179 |  | \$ 92 | 7.8\% |
| Retailer share arrangements |  | (13) |  | (14) |  | (8) |  | (11) |  | (9) |  | (4) | 44.4\% | (35) | (30) |  | (\$5) | 16.7\% |
| Platform revenue |  |  |  |  |  |  |  |  | \$ |  |  | 31 | 7.7\% | \$ 1,236 | \$ 1,149 |  | \$ 87 | 7.6\% |
| CARECREDIT |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Purchase volume(1) |  | 2,011 |  | 1,987 |  | 1,781 | \$ | ,807 |  | 1,787 | \$ | 224 | 12.5\% | \$ 5,779 | \$ 5,304 |  | \$ 475 | 9.0\% |


| Period-end loan receivables | \$ 7,155 |  | 6,922 | \$ 6,730 | \$ | 6,883 |  | 6,787 | \$ | 368 | 5.4\% | \$ 7,155 |  | 6,787 |  | 368 | 5.4\% |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Average loan receivables | \$ 7,048 |  | 6,820 | \$ 6,819 | \$ | 6,846 | \$ | 6,713 | \$ | 335 | 5.0\% | \$ 6,910 | \$ | 6,588 | \$ | 322 | 4.9\% |
| Average active accounts (in thousands)(3) | 4,826 |  | 4,711 | 4,716 |  | 4,683 |  | 4,582 |  | 244 | 5.3\% | 4,756 |  | 4,494 |  | 262 | 5.8\% |
| Interest and fees on loans | 429 | \$ | 419 | 400 | \$ | 421 | \$ | 412 | \$ | 17 | 4.1\% | \$ 1,248 | \$ | 1,173 | \$ | 75 | 6.4\% |
| Other income | 9 |  | 9 | 10 |  | 12 |  | 11 |  | (2) | (18.2)\% | 28 |  | 34 |  | (\$6) | (17.6)\% |
| Platform revenue, excluding retailer share arrangements | 438 |  | 428 | 410 |  | 433 |  | 423 |  | 15 | 3.5\% | 1,276 |  | 1,207 | \$ | 69 | 5.7\% |
| Retailer share arrangements | (2) |  | (1) | (1) |  | (1) |  | (1) |  | (1) | 100.0\% | (4) |  | (3) |  | (1) | 33.3\% |
| Platform revenue | \$ 436 | \$ | 427 | \$ 409 | \$ | 432 | \$ | 422 | \$ | 14 | 3.3\% | \$ 1,272 |  | 1,204 | \$ | 68 | 5.6\% |
| TOTAL SYF |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Purchase volume(1),(2) | \$29,206 |  | 28,810 | \$23,139 |  | 30,081 |  | 26,004 |  | 3,202 | 12.3\% | \$81,155 |  | 73,068 |  | 8,087 | 11.1\% |
| Period-end loan receivables | \$63,520 |  | 61,431 | \$58,248 |  | 61,286 |  | 56,767 |  | ,753 | 11.9\% | \$63,520 |  | 56,767 |  | 6,753 | 11.9\% |
| Average loan receivables, including held for sale | \$62,504 |  | 60,094 | \$59,775 |  | 59,547 |  | 57,391 |  | ,113 | 8.9\% | \$60,946 |  | 56,238 |  | 4,708 | 8.4\% |
| Average active accounts (in thousands)(2),(3) | 62,247 |  | 60,923 | 61,604 |  | 61,667 |  | 59,907 |  | 2,340 | 3.9\% | 61,762 |  | 59,394 |  | 2,368 | 4.0\% |
| Interest and fees on loans(2) | \$ 3,379 |  | 3,166 | \$ 3,140 | \$ | 3,252 |  | 3,116 | \$ | 263 | 8.4\% | \$ 9,685 |  | 8,964 | \$ | 721 | 8.0\% |
| Other income(2) | 84 |  | 120 | 101 |  | 162 |  | 96 |  | (12) | (12.5)\% | 305 |  | 323 |  | (\$18) | (5.6)\% |
| Platform revenue, excluding retailer share arrangements ${ }^{(2)}$ | 3,463 |  | 3,286 | 3,241 |  | 3,414 |  | 3,212 |  | 251 | 7.8\% | 9,990 |  | 9,287 |  |  | 7.6\% |
| Retailer share arrangements(2) | (723) |  | (621) | (660) |  | (698) |  | (693) |  | (30) | 4.3\% | $(2,004)$ |  | $(1,877)$ |  | \$127) | 6.8\% |
| Platform revenue ${ }^{(2)}$ | \$ 2,740 |  | 2,665 | \$ 2,581 |  | 2,716 |  | 2,519 | \$ |  | 8.8\% | \$ 7,986 |  | 7,410 |  |  | 7.8\% |

(1) Purchase volume, or net credit sales, represents the aggregate amount of charges incurred on credit cards or other credit product accounts less returns during the period.
(2) Includes activity and balances associated with loan receivables held for sale.
(3) Active accounts represent credit card or installment loan accounts on which there has been a purchase, payment or outstanding balance in the current month.

## SYNCHRONY FINANCIAL

RECONCILIATION OF NON-GAAP MEASURES AND CALCULATIONS OF REGULATORY MEASURES
(unaudited, \$ in millions, except per share statistics)

## COMMON EQUITY MEASURES

GAAP Total common equity
Less: Goodwill
Less: Int angible assets, net

## Tangible common equity

Adjustments for certain other int angible assets, deferred tax liabilities and certain items in accumulated comprehensive income (loss)
Basel I-Tier 1 capital and Tier 1 common equity
Adjustments for certain other int angible assets and deferred tax liabilities

| Quarter Ended |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| $\begin{aligned} & \text { Sep 30, } \\ & 2015 \end{aligned}$ | $\begin{aligned} & \hline \text { Jun 30, } \\ & 2015 \end{aligned}$ | $\begin{gathered} \text { Mar 31, } \\ 2015 \end{gathered}$ | $\begin{gathered} \text { Dec 31, } \\ 2014 \end{gathered}$ | $\begin{gathered} \text { Sep 30, } \\ 2014 \end{gathered}$ |
| \$12,158 | \$11,578 | \$11,036 | \$10,478 | \$ 9,941 |
| (949) | (949) | (949) | (949) | (949) |
| (646) | (575) | (557) | (519) | (449) |
| \$10,563 | \$10,054 | \$ 9,530 | \$ 9,010 | \$ 8,543 |
|  |  | 293 | 287 | 292 |
|  |  | \$ 9,823 | \$ 9,297 | \$ 8,835 |
|  |  | (12) | (20) | (24) |

Adjustments for certain deferred tax liabilities and certain items in accumulated comprehensive income (loss)
Basel III - Common equity Tier 1 (fully phased-in)
Adjustment related to capital components during transition
Basel III - Common equity Tier I (transition)

| 291 | 293 |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| \$10,854 | \$10,347 | \$ 9,811 | \$ 9,277 | \$ 8,811 |
| 375 | 331 |  |  |  |
| \$11,229 | \$10,678 |  |  |  |

## RISK-BASED CAPITAL

Tier 1 capital and Tier 1 common equity (1)
Add: Allowance for loan losses includible in risk-based capita
Risk-based capital ${ }^{(1)}$

| \$11,229 | \$10,678 | \$ 9,823 | \$ 9,297 | \$ 8,835 |
| :---: | :---: | :---: | :---: | :---: |
| 835 | 806 | 759 | 809 | 760 |
| \$12,064 | \$11,484 | \$10,582 | \$10,106 | \$ 9,595 |

## ASSET MEASURES

Total assets (2)
$\$ 77,995 \quad \$ 74,143 \quad \$ 72,721 \quad \$ 75,707 \quad \$ 73,469$

Adjustments for:
Disallowed goodwill and other disallowed intangible assets, net of related deferred tax liabilities
Other
Total assets for leverage purposes ${ }^{(1)}$

Risk-weighted assets - Basel I
Risk-weighted assets - Basel III (fully phased-in) ${ }^{(3)}$
Risk-weighted assets - Basel III (transition) ${ }^{(3)}$

## TANGIBLE COMMON EQUITY PER SHARE

GAAP book value per share
Less: Goodwill
Less: Int angible assets, net
Tangible common equity per share

| 14.58 | \$ | 13.89 | \$ | 13.24 | \$ | 12.57 |  | 11.92 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| (1.14) |  | (1.14) |  | (1.14) |  | (1.14) |  | (1.14) |
| (0.77) |  | (0.69) |  | (0.67) |  | (0.62) |  | (0.53) |
| \$ 12.67 | \$ | 12.06 | \$ | 11.43 | \$ | 10.81 |  | 10.25 |

## Language: <br> English

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